



ST GEORGE FOOTBALL ASSOCIATION

HIRING OF SYNTHETIC FIELD FACILITIES

TERMS & CONDITIONS

By using this website, and booking use of facilities from St. George Football Association, you accept these Terms & Conditions and agree to comply with them. If you do not agree to these Terms & Conditions of use, you must not use our website or facilities from St. George Football Association.

Introduction

This website and is operated by St. George Football Association (SGFA) ABN 25 154 900 282. We respect your privacy and are committed to protecting your personal information. These Terms & Conditions together with other information on this webpage, will inform you as to full conditions you are agreeing to.

Bookings and Payments

- All transactions are processed in Australian Dollars.
- All bookings must be paid for at the time bookings takes place.

Cancellations, Payments, Refunds, Credits.

- Full or Half Field Hire. A minimum of 7 days' notice must be provided to cancel or change a booking.
- *Less than 7days notice & you will still be charged the Full or Half Field Hire Fee.*
- Refunds are not provided for any/all bookings less than 7 days prior to hire.
- SGFA reserves the right to place a "No Cancellation" term on any booking.
- Any booking subject to this condition will be advised of this condition SGFA management prior to confirming the booking.

Security and Safety

- All instructions and notices on the perimeter of the field must be observed always.
- Anyone identified as being abusive and/or violent on the premises may be banned from use.
- Any illegal acts may be referred directly to the Police by SGFA
- No climbing of fences is permitted.

Footwear

- Players cannot use Boots with Steel Studs or "Blades".

Alcohol and Smoking

- Alcohol and/or Smoking are not permitted on the hired fields.

Animals

- No Animals, other than Certified Guide Dogs, are permitted on the hired fields.

Food and Drinks

- Food and/or drinks of any form are not permitted on the hired fields.
- Glass Bottles are not permitted on the hired fields.
- Chewing Gum and/or Bubble Gum are not permitted on the hired fields.

Liability & Insurance

- SGFA under a Management Agreement with Georges River Council manage hiring of fields with Policies of Public Liability Insurance and Workers Compensation Insurance in place.
- **All persons entering the hired fields accept responsibility for any injury or illness arising out of or in connection with their participation in all activities at the premises.**
- Private Health Insurance may cover injury or illness arising out of or in connection with their participation in activities at the premises but please check with your own Insurance provider as this statement is not Insurance or Legal advice.
- All persons entering the hired fields release and discharge SGFA, its employees and agents from any claim, suit, demand, expense or cost in respect of any injury or illness arising out of or in connection with their participation in activities at the premises.

Permitted Activities

- No "commercial activities" of any/all forms are permitted on SGFA hired fields unless otherwise authorised by SGFA in writing.
 - Any person(s) or organisation(s) identified as conducting such activities without the written authority of SGFA may be banned.
- SGFA reserves the right to ban any activity at fields that SGFA management deems inappropriate use of the facilities.
 - Any person(s) or organisation(s) identified as conducting such activities may be banned from field use.

PRIVACY POLICY.

1. Introduction

St. George Football Association (SGFA) ABN 25 154 900 282 respects your privacy and is committed to protecting your personal information. This policy together with other information on this webpage, will inform you as to how we collect and process your personal information through your use of and access to our website.

2. Changes to our Privacy Policy

This privacy policy applies from the date set out at the beginning of them. Any changes we may make to our privacy policy will be posted on our website or, where we feel it more appropriate, we will communicate the changes to you by email or other means.

3. Third party links

Our website may include links to other websites, plug-ins and applications provided by others, including those acting on our behalf. Clicking on those links or enabling those connections may allow third parties to collect or share data about you, and they will have their own privacy policies. We do not control third party websites and are not responsible for their privacy policies or actions. When you leave our website, we encourage you to read the privacy policy and terms of use of every website you visit.

4. The personal information we collect about you

Personal information means any information about an individual from which that person can be identified. It does not include information where the identity of the individual has been removed (anonymous data).

We collect, use, store and process personal information about you, including:

- identity information, including name, title, d.o.b., organisation name;
- contact information, including email address, telephone number(s);
- purchase and transaction information, including details about payments to and from you or your nominated payment service provider and other details of any products or services which you have purchased or might purchase from us, bank account and credit card details; and
- customer service information, including your customer service enquiries and comments.

5. If you fail to provide personal information

If you choose not to provide the personal information as requested, we may not be able to supply you with our products or services.

6. How is your personal information collected?

We use different methods to collect information from and about you including through:

by corresponding with us by post, telephone, email or otherwise;
your interactions and use of our website, such as your location data, website usage and other communication data. Please see section 10 of this privacy policy.

7. Purposes for which we will collect or use your personal information

We collect and use your personal information for any of the following purposes:

- to respond to your enquiry via the contact form on our website; and
- to use data analytics to improve our website, products/services, marketing, customer relationships and experiences; and
- all practical event management

8. Storage and security of your personal information

The information we collect from you are stored at a location in Australia (service location).

Our security measures aim to prevent your personal information from being accidentally lost, used, altered, disclosed or accessed in an unauthorised way. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need to know. They are authorised to only process your personal information on our instructions and they are subject to a duty of confidentiality.

We have procedures to deal with any suspected or actual breach of your personal information and will notify you and any applicable regulator of any breach where we are legally required to do so.

9. Disclosure of your personal information

We may share your personal information with the persons set out below:

- third parties who help us to administer our website and the operations of 5sports (such as our internet service providers, website hosting services, management software system);
- professional advisers, including lawyers, bankers, auditors, credit assessors and insurers who provide consultancy, financial, legal, insurance or accounting services;
- third parties to whom we may choose to sell, transfer, or merge parts of our business or our assets. Alternatively, we may seek to acquire other businesses or merge with them. If a change happens to our business, then the new owners may use your personal information in the same way as set out in this privacy policy;
- third parties, including authorities, where we are legally obliged to disclose your personal information to them in order for us to provide our products and services to you.

10. Cookies

You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of our website may become inaccessible or not function properly.

If you wish to disable cookies you will need to change your website browser settings to reject cookies. How you can do this will depend on the browser you use. Further details on how to disable cookies for the most popular browsers are set out below:

- For Microsoft Internet Explorer:
 - (a) Choose the menu "tools" then "Internet Options"
 - (b) Click on the "privacy" tab
 - (c) Select the setting the appropriate setting
- For Google Chrome:
 - (a) Choose Settings> Advanced
 - (b) Under "Privacy and security," click "Content settings".
 - (c) Click "Cookies"
- For Safari:

- (a) Choose Preferences > Privacy
- (b) Click on "Remove all Website Data"
- For Mozilla Firefox:
 - (a) Choose the menu "tools" then "Options"
 - (b) Click on the icon "privacy"
 - (c) Find the menu "cookie" and select the relevant options

Our cookies are provided by third parties, such as Google Inc., and are subject to their privacy policies. For more information about their privacy policies, please visit their respective websites. The information these third parties collect may be transferred to, and stored at, a location outside Australia. By accepting cookies, you agree to this transfer, storing or processing of your personal information.

The main purpose for which cookies are used is technical purposes essential to the effective operation of our website, particularly in relation to site navigation.

11. How long do we retain your personal information?

We will only retain your personal information for as long as necessary to fulfil the purposes that we collected it for and to satisfy any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal information, we consider the amount, nature, and sensitivity of the personal information, the potential risk of harm from unauthorised use or disclosure of your personal information, the purposes for which we process your personal information and whether we can achieve those purposes through other means, and the applicable legal requirements.

12. Contact

If you have any questions, concerns or complaints about how we handle personal information, or wish to exercise your rights as set out in this privacy policy or under applicable law, please contact us as follows:

By post: SGFA

By email: facilities@sgfa.com.au

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